

# Cookie Policy

Last Updated: 23.02.2026

## 1. Introduction

This Cookie Policy explains how Synthetic Respondents Ltd ("we", "us", "our") uses cookies and similar technologies when you access our website and Service.

## 2. What Are Cookies

Cookies are small text files stored on your device when you visit a website. They help websites function properly and improve user experience.

## 3. Cookies We Use

We currently use only **strictly necessary cookies** required for the operation and security of the Service.

These may include:

- Session cookies to maintain login status
- Authentication tokens
- Security-related cookies
- Basic load balancing or infrastructure cookies

These cookies are essential for the Service to function and cannot be disabled.

We do not currently use:

- Advertising cookies
- Marketing cookies
- Third-party tracking cookies
- Cross-site tracking technologies

We may collect aggregated, non-identifiable usage data for operational purposes, which does not track individual users across websites.

## **4. Third-Party Services**

We use Stripe for payment processing. Stripe may use cookies in accordance with its own Privacy Policy. We do not control Stripe's cookie practices.

## **5. Changes to This Policy**

If we begin using additional cookies (such as analytics or marketing cookies), we will update this policy and implement appropriate consent mechanisms where required.

## **6. Contact**

If you have questions about this Cookie Policy, contact:

[hello@synthetic-respondents.com](mailto:hello@synthetic-respondents.com)